

## gravity Welcome BMW Group













### In the Room Today





Chris Omotosho Chief Client Officer



Renata Florio Global Chief Creative Officer



Josh Okun Chief Innovation and Digital Experience Officer



Tom Golland Global Brand Strategy Lead



Paul Anderson Executive Creative Director



Lou Roberts SVP Activation



Steve Cheliotis Global Brand Insight Director



Victoria Speed Project Management



Rachel Pieterson Social Media



Jay McLelland-Player Associate Director



Sean Williams Digital Client Services Director

### Gravity, the Agency

## Digital native, fully integrated

The world's most awarded digital agency.

400+ people, 40 markets

Global coverage, 24-7 service.

B2B & B2C

We bridge B2B and B2C via our specialism in 'complex markets'.

Future-Ready

We help clients in transformative sectors navigate and prepare for the future.



## Fully Integrated, With Digital At Our Core

Brand and business alignment Disruption focused creative

Brand identity & design

Research & benchmarking











#### Brand and creative strategy

Thought **leadership** strategy & content







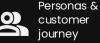




Full-service capabilities from strategy to activation, in-house.

Go-to-market strategy





Media

mapping





Digital strategy



Engagement strategy

Digital development & experience design



Data, insights & analytics



Martech & automation



Performance marketing

## 40+ Years of Experience in Mobility



HONDA Financial Services



















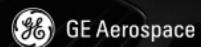
















ACURAFinancialServices



### Deep Platform Expertise

**CMS** 









CRM









elqua.

Commerce

Adobe for Business







Hosting







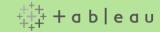




Data & Analytics

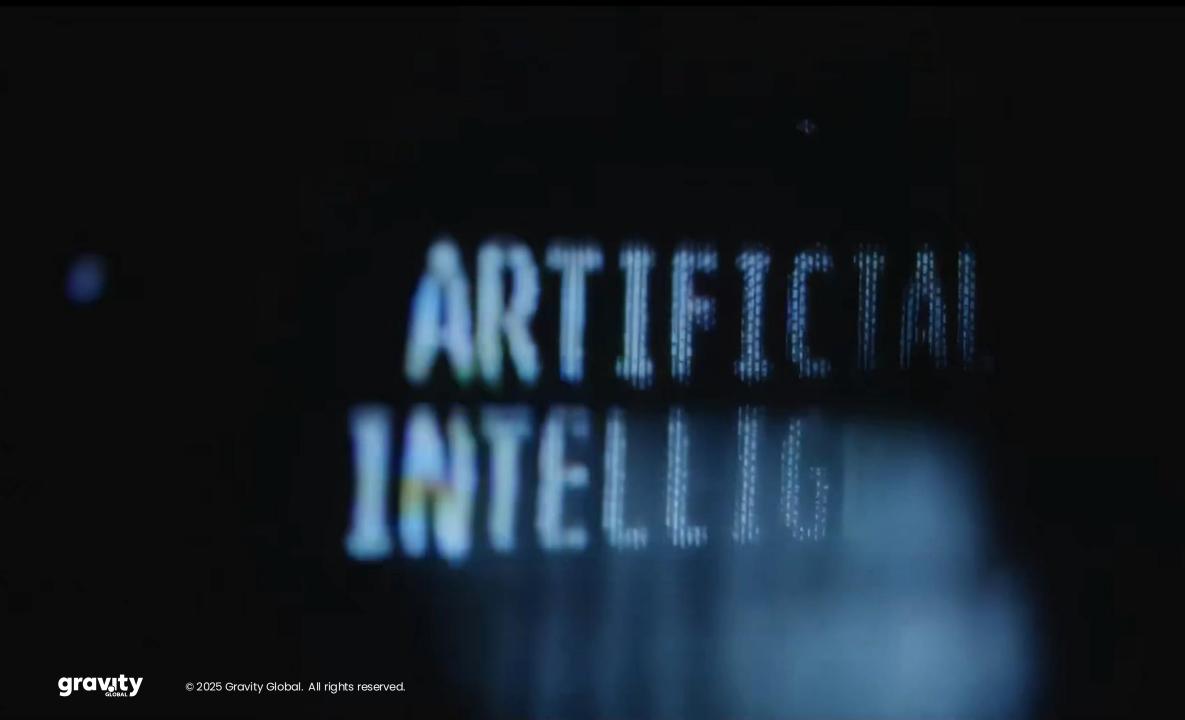














Defiance is the route to the the world's most valuable commodity...

# Attention.











**BMW Financial Services** 



**BMW AOS** 





## Attention & Marketing







## Just Any Attention? No!

From an audience perspective:

Positive

Relevant

Engaging

From a marketing performance perspective:

**Amplified** 

Sustained



### F.A.B. Framework

### Fame

Creates stand-out attention that endures front of mind

What is the brand famous for?



## Admiration

Drives people back to the brand, maintaining attention & relevance between buying moments, creating 'sticky' engagement

What is the brand admired for?

### Belief

Clarity in the value being bought – driving consideration, preference, advocacy

What is the value people believe they are buying?





## **Embraer: Results**

+1073%

Highest regional growth in Fame

+37%

**Americas** 

+109%

Europe

+1073%

Africa

+60%

Asia-Pacific

Admiration

+93%

Positive net sentiment for E-jets-outperforming Airbus and Boeing.

LinkedIn called this "The world's most successful B2B campaign ever".

Belief

\$15.3bn

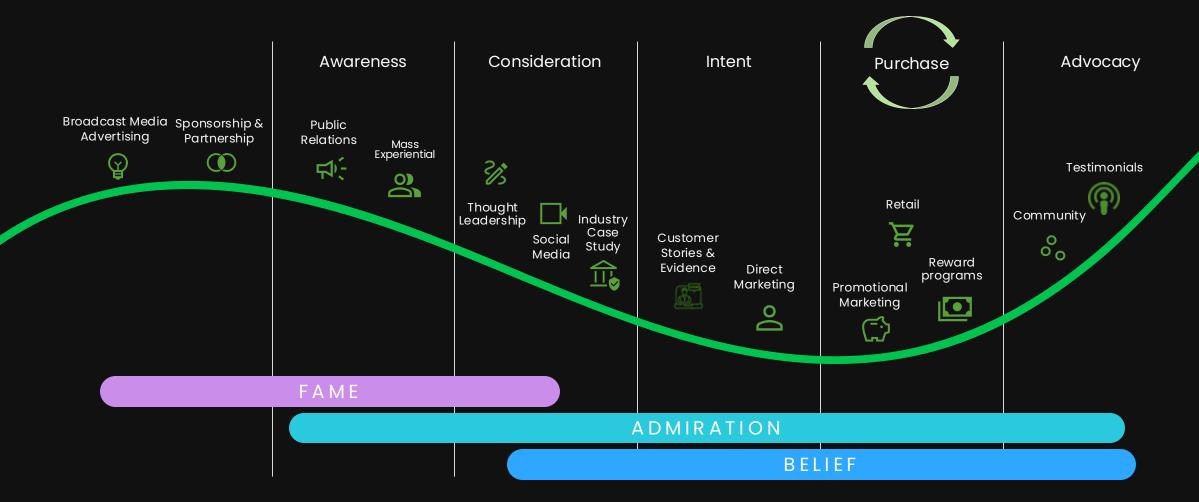
\$15.3bn in orders. Now called 'The Profit Hunter', the world's most efficient single aisle aircraft.







## Connected Experiences





## Audience-first Approach to Digital Experience

#### Strategy



#### Digital Experience

#### Audience Research

Understand the thoughts, feelings and experience of audiences throughout their customer journey.



#### Personas

Use audience research to create unique personas, their needs and pain points.

#### Journey Mapping

Map each persona experience and detail key learnings during each phase of their journey. Identify key content needs.





#### Content Mapping

Map broader journey needs into website-specific needs across the journey.



#### IA & Wireframes

Translate those needs into an IA and navigation structure and on-page content structure and functionality.

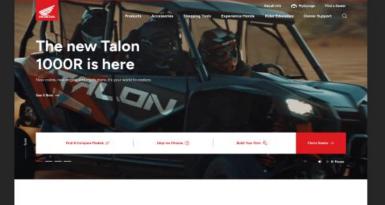


#### Visual Design

Apply a visual design that expresses the brand messaging, look and feel to create an audiencecentered DX



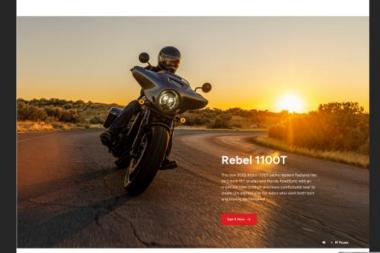




However you want to ride there's a Honda for you





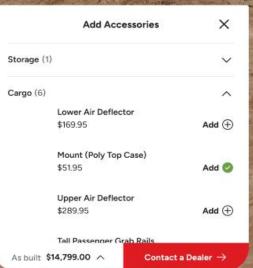




The evolution of a dream



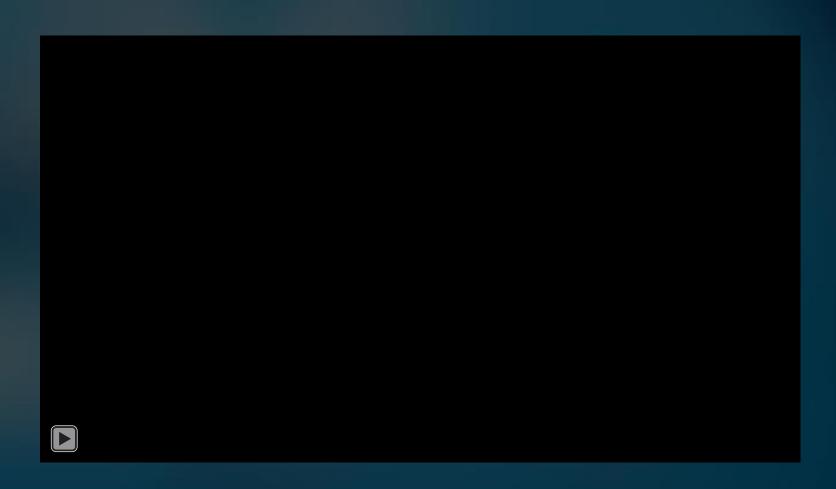








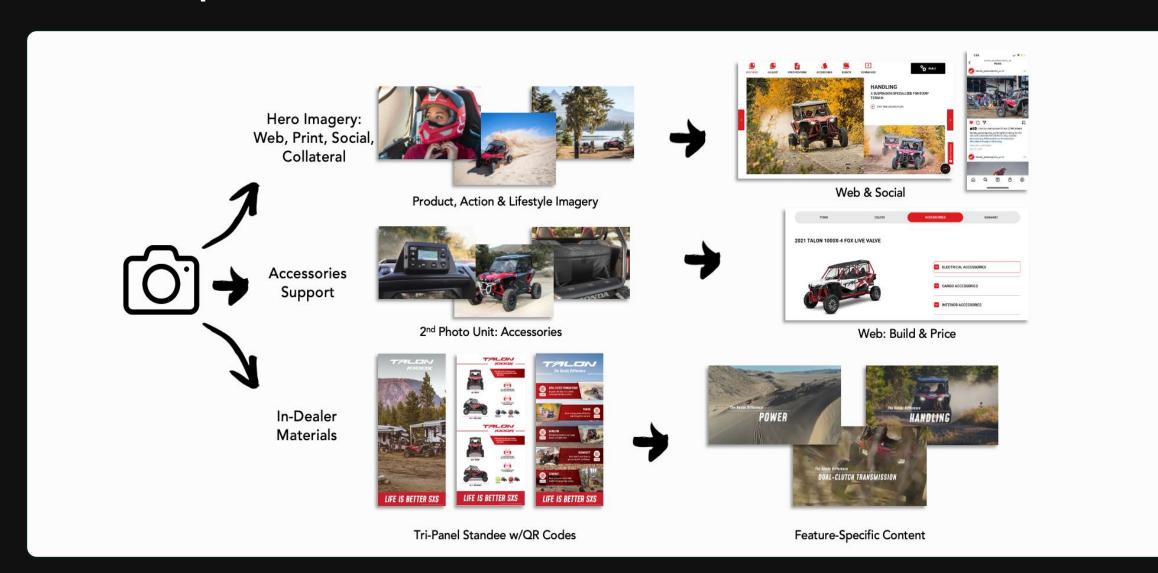
### How Do You Create Excitement For a Vehicle Before Someone Can Sit In It?







## Content production



## Content production

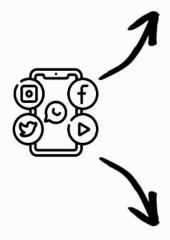


:25/:05 Dealer TV, Footage Asset Bank



## Content production





Dealer Social Kits

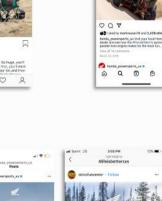




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Social Tease









Social Launch







Kit 1: Tease

#### **Stability Through Corners**

blowing out the berm and quick corner exits.





@mx118racer 8 months ago

I need to get some fpv drone gigs like this in Australia. The camera angles are great



#### Suspension & Handling

Our riders will take on the rhythm section at speed, demonstrating the bikes' excellent handling and feedback.

#### Low & Midrange Torque

We'll square up on jumps of all ups and tabletops - and give th

#### "FULL PIN" ~:90

Open on tights of our four riders strar their jerseys in, grabbing their helmet straightening their goggles. Over it al and ribbing.

HONDA PRESENTS

A CRF FILM

Cut to our four riders are all geared up, stepping into position behind the gate.

Match cut to them all on their bikes, shifting in their seats. Jump cut to them leaning forward, fully revved.

SUPER: **FULL PIN** 

The gate drops. And the fun is on.

What follows is high-energy action and good times, with each rider putting the new CRFs through their paces. We'll lean into the freeride layout of the track, picking off key track features to demonstrate the new bikes' engineering updates.











2020 CRF450RX was the best bike I've ever had 😎





PRODUCT BEAUTY





be framed individually, and as a family, positioned on the provided stands

Beauty shot coverage should include a mix of 3/4, side, front, rear, CU, and macro shots highlighting specified features. Bikes in beauty shots must be cleaned first, and have adequate lighting provided by a bounce, ideally, or



**Beauty Orientations** 

@izzi0644 7 months ago

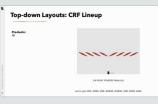
Reply

Reminds me of the old supercross movie



## Top-down Layouts: CRF Lineup





@emmanpan17 7 months ago Would love to ride that track





Reply

#### **Challenging Conditions**

The new bikes are designed to offer stability in all conditions. We won't shy away from rutted corners or softer, sand-like sections, emulating the types of conditic you'd find on a SX or MX track.



**Detail Shotlist** 

Shot list - CRE450R/250R











#### **Updated Design**

These bikes look great, and the new design will be further enhanced by riding with style.



few friends. Natural lifestyle moments find riders watchin their buds ride, chatting off to the side, and generally laughing and whooping it up.





Shot list - CRF Accessories · ·

Authentic, candid moments of rider interactions on the track, in between laps, and gearing up to ride (putting on helmet, lowering geogles, gipping riderflic, boot on foot pell). Lifetyle brould have an extra-tion of the properties of riders watching each other throw whop, and genuine ribbing between riders, giving the impression of a great day at the track with friends.

TRACK



## Honda: Results

Fame

+16%

increase in market share for the previous five years that outperformed competitors, even during turbulent times. Admiration

+88%

of Honda Goldwing buyers had previously owned a Honda. More than 38% of owners cite perceived brand quality and performance as a primary reason why. Belief

+42%

increase in sales YoY.

The past two years has resulted in a model sellout for ¾ of their product line.







## **Empowering Retailers**

Approach to drive performance at Scale & Speed

## Know what matters, Build what works

Needs-First Strategy Essentials, Quick Wins, Innovations

Innovate through Insight Interviews, Trends, Peers

Creative Problem Solving Impact vs Complexity

Compliant & Consistent With ability to flex

### Tools they want, Support they need

Consolidate & Centralise DAMs, Portals, Tools

Connected & Integrated Marketing >> CRM, DMS, ERP

Balance Modular vs Bespoke Let's not reinvent the wheel

Enablement & Training
Toolkits, Onboarding, Automation

### Don't just track, Constant Tuning

Test & Learn
Geos, Messaging, Channels

Feedback Loops Reviews, Analysis, Trends

Pre / Post Campaign Analysis Shift from Diagnose > Predictive

Acceleration Lab

Dedicated Innovation Team

## Layers of Performance Data

Shifting from Descriptive to Prescriptive

### Corporate & BUs

Dashboards
Investment to Revenue (ROMI)

Modeling
MMM, MTA & Scenario's

Connected & Integrated Channels & Platforms

Reducing Legacy at every level
Consolidation, Enrichment

### Field & Regional

Regional Scorecards Dashboards, Heatmaps

Funnel Analysis Geo, Product, Price, Promotion

Media Analysis
ROI & Spend Efficiencies

Dealer Adoption
Usage & Adoption of Tools /
Assets

### Retail & Dealers

Campaign Analysis
Engagement, Performance

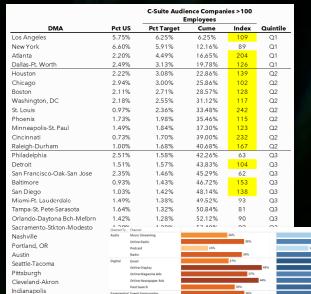
Optimisation Support Proactive & Managed

Dealer Community
Best Practice, Tips & Feedback

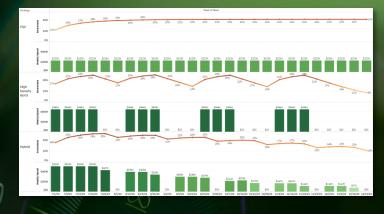
Benchmarking Visibility on relative performance (limited view)

## Planning

## PCA & ROI



Geographic Analysis



Scenario Models



Channel Analysis

ROMI (MTA)





## **Built to** Make It Happen

Brand and business alignment

Disruption focused creative

Brand identity & design

Research & benchmarking









#### Brand and creative strategy



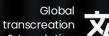


Thought lea dership strategy & content









Full-service capabilities from strategy to activation, in-house.

Go-to-market strategy



Portfolio /



Personas & customer journey mapping



Media strategy, planning & buying



Omnichannel campaign deployment

#### Digital strategy



Engagement strategy

Digital development & experience design



Data, insights & analytics



Martech & automation



Performance marketing



## Our Values

WE ARE FEARLESS

WE ARE INGENIOUS

WE ARE COLLABORATIVE

WE ARE CURIOUS

WE ARE DIVERSE

WE ENJOY LIFE



# What "Make It Happen" Looks Like

**PROACTIVITY** 

RELIABILITY

EMBEDDED IN YOUR ORGANISATION

CONSTRUCTIVE CHALLENGER

SHARED OWNERSHIP

CENTRE OF ATTENTION





## Why We're The Right Choice

- Capture more attention at every stage of the funnel
- DEFY break from the status quo
- Momentum from day one
- Deep automotive expertise and beyond
- Seamless digital delivery meets strategic transformation



## gracias ありがとう merci Cảm ơn Thank you Danke





U: BMW

P: BMWgroup2025